

Sr.	Page no.	Section	Statement as per Tender	Query by bidder	Reason for query	SBICAPS Response
1	17	2.22 – Sub-contracting	Sub-contracting	Whether sub-contracting is allowed where the tool / system is provided by OEM and vendor can support as SME for implementation and Tech support	The tool is required to be supplied and supported by OEM.	The tool is required to be supplied and supported by OEM.
2	26	2.46 – Order cancellation	Uptime / system availabilities	INR 5000 is a max penalty which will be charged for a month irrespective of number of such instances in a month	Yes.	Yes.
1	7	1.3 Bidders Eligibility Criteria (Sr. No. 1 & 2)	"The Bidder should have sufficient software technical knowledge, domain knowledge & experience of having worked BFSI at least for 3 Years." AND "The bidder should have registered Company in India and should have experience of minimum 3 years..."	Given that bidder was incorporated in Nov 2023 but inherited a decade-old compliance product line, team, and clients from its parent company, can bidder (acting as the Bidder) submit historical Purchase Orders, client citations, and domain experience originally executed under Parent company to satisfy the 3-year requirement? We will provide a formal corporate declaration of this business transfer.	To ensure our team's decade of actual product and BFSI domain experience is fully recognized, despite the recent subsidiary incorporation date.	We note Company is formed in Nov 2023. You are requested to provide Incorporation certificate for your Company and Parent Company with evidence of association. Also you may also provide the PO copies executed from parent company for proposed solution, if any.
2	5 & 7	1. Introduction AND 1.3 Bidders Eligibility Criteria (Sr. No. 3)	"The Bidder should be an OEM or authorized partner, System Integrator..." AND "The Bidder or its parent company should have yearly sales turnover of minimum Rs. 1 crore..."	We note the RFP allows leveraging parent financials, and also permits System Integrators to bid. Please confirm which of the following structures is preferred/acceptable:	To understand all permissible bidding structures (either Subsidiary as Bidder leveraging Parent financials, or Parent as SI proposing Subsidiary's software) to ensure strict compliance with your guidelines.	Option A: Bidder acts as the official Bidder utilizing the audited financials of its own and parent company for the specified period in RFP.
				Option A: Bidder acts as the official Bidder utilizing the audited financials of its parent company		
				Option B: Parent Company acts as the official Bidder/System Integrator proposing the software manufactured by its wholly owned subsidiary		