

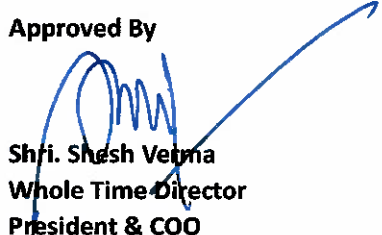
Quality Policy

We, the SBI Capital Markets Limited are the leading Investment Banking Company in India. We strive to retain this position in the market by providing world class Investment Banking services, that are a benchmark in the industry. Our team is committed to this goal and committed to the following Quality Principles

- ***Achieving customer satisfaction by meeting and exceeding their expectations***
- ***Doing it right the first time, in time & every time***
- ***Fostering a culture for learning, development, and positive thinking***
- ***Ensuring compliance to all regulatory and statutory requirements.***
- ***Implementing processes that achieve continual improvement.***

The management team will review this policy periodically to enhance the effectiveness of the Quality Management System and expects each team member to adopt this policy as a part of their day-to-day operation.

Approved By



Shri. Shesh Verma
Whole Time Director
President & COO



Shri. Virendra Bansal
Managing Director & CEO

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