

SBI Capital Markets Limited - Research Analyst Grievance Redressal Escalation Matrix:

| Details of designation | Contact person name | Address where the physical address location | Contact no. | Email ID | Working hours when complainant can call |
|------------------------|----------------------------|--|-----------------|--|---|
| Customer Care | Mr. Venkatesh Balakrishnan | 1501, 15 th Floor, A & B Wing, Parinee Crescenzo Building, G Block, Bandra Kurla Complex, Bandra (East), Mumbai – 400 051 | 022 - 4196 8300 | investor.relations@sbicaps.com | 9.00 AM to 5.45 PM |
| Head of Customer Care | Mr. Rajan Jain | 1501, 15 th Floor, A & B Wing, Parinee Crescenzo Building, G Block, Bandra Kurla Complex, Bandra (East), Mumbai – 400 051 | 022 - 4196 8300 | rajan.jain@sbicaps.com | 9.00 AM to 5.45 PM |
| Principal Officer | Mr. Rajan Jain | 1501, 15 th Floor, A & B Wing, Parinee Crescenzo Building, G Block, Bandra Kurla Complex, Bandra (East), Mumbai – 400 051 | 022 - 4196 8300 | rajan.jain@sbicaps.com | 9.00 AM to 5.45 PM |
| Compliance Officer | Mr. Bhaskar Chakraborty | 1501, 15 th Floor, A & B Wing, Parinee Crescenzo Building, G Block, Bandra Kurla Complex, Bandra (East), Mumbai – 400 051 | 022 - 4196 8300 | compliance.officer@sbicaps.com | 10.00 AM to 6.45 PM |
| CEO | Mr. Virendra Bansal | 1501, 15 th Floor, A & B Wing, Parinee Crescenzo Building, G | 022 - 4196 8300 | md@sbicaps.com | 10.00 AM to 6.45 PM |

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| | | Block, Bandra Kurla Complex, Bandra (East), Mumbai – 400 051 | | | |
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