ANNEXURE B Investors Complaints Data by SBI Capital Markets Limited Collective Data as on March 31, 2025 for Research Analysts Received Resolved **Total Pending** Pending as at during the during the during the Pending **Average** the end of Sr. **Received from** particular particular particular complaints > **Resolution time** No. February 2025 ^ (in days) month i.e. in month i.e. month i.e. March 3 month i.e. last month March 2025 March 2025* 2025# Directly from 0 0 0 0 0 0 1 Investors 2 SEBI (SCORES) 0 0 0 0 0 0 Other Sources (if 0 0 0 3 0 0 0 any) 4 **Grand Total** 0 0 0 0 0 0

Trend of monthly disposal of complaints for the financial year

Sr. No.	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month#
1	April, 2024	NA	NA	NA	NA
2	May, 2024	NA	NA	NA	NA
3	June, 2024	NA	NA	NA	NA
4	July, 2024	NA	NA	NA	NA
5	August, 2024	NA	NA	NA	NA
6	September, 2024	NA	NA	NA	NA
7	October, 2024	NA	NA	NA	NA
8	November, 2024	NA	NA	NA	NA
9	December, 2024	NA	NA	NA	NA
10	January, 2025	NA	NA	NA	NA
11	February, 2025	NA	NA	NA	NA
12	March, 2025	NA	NA	NA	NA
	Grand Total	NA	NA	NA	NA

[^] Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of Complaints

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25	0	0	0	0
	Grand Total	0	0	0	0

^{*} Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.