## ANNEXURE B

## **Investors Complaints Data by SBI Capital Markets Limited**

Data as on October 31, 2025 for Buyback of Securities

| Sr.<br>No. | Received from                 | Pending as at the<br>end of September,<br>2025 i.e. last<br>month | Received during<br>the particular<br>month i.e. in<br>October, 2025 | Resolved during<br>the particular<br>month i.e.<br>October, 2025* | Total Pending<br>at the end of<br>particular<br>month i.e.<br>October, 2025# | Pending complaints > 1 month | Average<br>Resolution time<br>^\ (in days) |
|------------|-------------------------------|---|---|---|--|------------------------------|--|
| 1          | Directly from<br>Investors    | 0   | 0   | 0   | 0  | 0                            | -  |
| 2          | SEBI (SCORES)                 | 0   | 0   | 0   | 0  | 0                            | -  |
| 3          | Stock Exchanges (if relevant) | 0   | 0   | 0   | 0  | 0                            | -  |
| 4          | Other Sources (if any)        | 0   | 0   | 0   | 0  | 0                            | -  |
| 5          | <b>Grand Total</b>            | 0   | 0   | 0   | 0  | 0                            | -  |

## Trend of monthly disposal of complaints (For 5 months on rolling basis)

| Sr.<br>No. | Month              | Carried forward from the previous month | Received during<br>the particular<br>month | Resolved during<br>the particular<br>month | Pending at the<br>end of the<br>particular<br>month |
|------------|--------------------|---|--|--|---|
| 1          | June, 2025         | 0                                       | 0  | 0  | 0   |
| 2          | July, 2025         | 0                                       | 0  | 0  | 0   |
| 3          | August, 2025       | 0                                       | 0  | 0  | 0   |
| 4          | September, 2025    | 0                                       | 0  | 0  | 0   |
| 5          | October, 2025      | 0                                       | 0  | 0  | 0   |
|            | <b>Grand Total</b> | 0                                       | 0  | 0  | 0   |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)

| Sr.<br>No. | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|------------|--------------------|------------------------------------|-------------------------------------|-------------------------------------|---|
| 1          | 2022               | 0                                  | 0                                   | 0                                   | 0   |
| 2          | 2023               | 0                                  | 1                                   | 0                                   | 1   |
| 3          | 2024               | 1                                  | 0                                   | 1                                   | 0   |
| 4          | 2025*              | 0                                  | -                                   | -                                   | -   |
| 5          | 2026*              | 0                                  | -                                   | -                                   | -   |
|            | <b>Grand Total</b> | 1                                  | 1                                   | 1                                   | 1   |

<sup>\*</sup>Data shall be updated after the completion of respective calendar year

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.