## **ANNEXURE B**

## **Investors Complaints Data by SBI Capital Markets Limited**

Collective Data as on September 30, 2025 for Debt Market

Concentre Data as on September 50) 2025 for Dest Market							
Sr. No.	Received from	Pending as at the end of August, 2025 i.e. last month	Received during the particular month i.e. in September, 2025	Resolved during the particular month i.e. September, 2025*	Total Pending during the particular month i.e. September, 2025#	Pending complaints > 1 month	Average Resolution time ^ (in days)
1	Directly from Investors	0	0	0	0	0	-
2	SEBI (SCORES)	0	0	0	0	0	-
3	Stock Exchanges (if relevant)	0	0	0	0	0	-
4	Other Sources (if any)	0	0	0	0	0	-
5	<b>Grand Total</b>	0	0	0	0	0	-

## Trend of monthly disposal of complaints for the Financial Year

Sr. No.	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#			
1	April, 2025	0	0	0	0			
2	May, 2025	0	0	0	0			
3	June, 2025	0	0	0	0			
4	July, 2025	0	0	0	0			
5	August, 2025	0	0	0	0			
6	September, 2025	0	0	0	0			
7	October, 2025							
8	November, 2025	Data will be undated after completion of the period						
9	December, 2025							
10	January, 2026	Data will be updated after completion of the period						
11	February, 2026							
12	March, 2026							
	<b>Grand Total</b>	0	0	0	0			

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

## Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis)-

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year	
1	2023-24	0	0	0	0	
2	2024-25	0	0	0	0	
3	2025-26*	0	-	-	-	
	<b>Grand Total</b>	0	0	0	0	
*Data will be updated after completion of the respective financial year						

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.