

ANNEXURE B

Investors Complaints Data by SBI Capital Markets Limited

Data as on July 31, 2022 for Private Placement of Municipal Debt Securities

Sr. No.	Received from	Carried forward from previous month i.e. June 2022	Received during the month i.e. in July 2022	Resolved during the month i.e. July 2022*	Total Pending during the month i.e. July 2022 #	Pending complaints > 3 month	Average Resolution time ^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

Trend of monthly disposal of complaints for the financial year

Sr. No.	Month	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month#
1	April, 2022	NA	NA	NA	NA
2	May, 2022	NA	NA	NA	NA
3	June, 2022	NA	NA	NA	NA
4	July, 2022	NA	NA	NA	NA
5	August, 2022	NA	NA	NA	NA
6	September, 2022	NA	NA	NA	NA
7	October, 2022	NA	NA	NA	NA
8	November, 2022	NA	NA	NA	NA
9	December, 2022	NA	NA	NA	NA
10	January, 2023	NA	NA	NA	NA
11	February, 2023	NA	NA	NA	NA
12	March, 2023	NA	NA	NA	NA
	Grand Total	NA	NA	NA	NA

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Last 3 years' trend

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2019-20	NIL	NIL	NIL	NIL
2	2020-21	NIL	NIL	NIL	NIL
3	2021-22	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL