

ANNEXURE B

Investors Complaints Data by SBI Capital Markets Limited

Collective Data as on December 31, 2021

Sr. No.	Received from	Pending as at the end of November 2021 i.e. last month	Received during the month i.e. in December 2021	Resolved during the month i.e. December 2021*	Total Pending during the month i.e. December 2021 #	Pending complaints > 1 month	Average Resolution time ^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	1	3	4	0	0	17.5
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	1	3	4	0	0	17.5

Trend of monthly disposal of complaints (For 5 months on rolling basis)

Sr. No.	Month	Pending as at the end of November 2021 i.e. last month	Received during the month i.e. in December 2021	Resolved during the month i.e. December 2021*	Pending at the end of the month i.e. December 2021#
1	December, 2021	1	3	4	0
2	January, 2022	-	-	-	-
3	February, 2022	-	-	-	-
4	March, 2022	-	-	-	-
5	April, 2022	-	-	-	-
6	May, 2022	-	-	-	-
	Grand Total	1	3	4	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual (Calendar year) disposal of complaints (for 5 years on rolling basis)-

Sr. No.	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022	-	-	-	-
2	2023	-	-	-	-
3	2024	-	-	-	-
4	2025	-	-	-	-
5	2026	-	-	-	-
	Grand Total	0	0	0	0